

THEMATIC FACTSHEET

SUITABLE FACILITIES FOR DISABLED GUESTS

01/11/2025 – 31/10/2026

All information on this document are subject to change.

All prices are inclusive of government taxes.

Personalised items can also be selected at an extra charge.



	Royal Palm Beachcomber Luxury	Dinarobin Beachcomber	Paradis Beachcomber	Trou aux Biches Beachcomber	Shandrani Beachcomber	Victoria Beachcomber	Canonnier Beachcomber	Mauricia Beachcomber
Hotel Accessibility in wheel chair Facilities								
Wheel Chair available	yes	yes	yes	yes	yes	yes	yes	yes
No of Wheel Chair Available	1	1	4	4	3	2	2	1
Location of wheel chair	reception	infirmary	conciergerie	conciergerie	infirmary	luggage room	conciergerie	porter desk
Lift available	yes	-	-	-	-	yes	yes	yes
Door width of lift	79 cm	-	-	-	-	91.5 cm	90 cm	90 cm
Parking for clients with reduced mobility	yes*	yes*	yes*	yes*	yes*	yes*	yes*	yes
Accessibility in hotel's public areas								
Flat landscape	yes	yes	yes	yes	yes	yes	yes	yes
Paved sidewalks	yes	yes	yes	yes	yes	yes	yes	-
Slightly rising or descending landscape	yes	yes	yes	yes	yes	yes	yes	yes
Main entrance of the hotel	flat surface	flat surface	flat surface	flat surface	flat surface	ramp to access	flat surface	flat surface
Lobby	flat surface	flat surface	flat surface	flat surface	flat surface	ramp to access	flat surface	flat surface
Main restaurant and bar	flat surface	flat surface	flat surface	flat surface	accessible with assistance	flat surface to bar and ramp access to main restaurant	accessible by lift	accessible by lift**
Beach Access	steps	paved access	paved access	paved access	ramp available	paved access	no concrete pathway	ramp available
Hotel Accessibility of swimming pool								
From Reception to Main Pool	flat surface via reception OR by lift	flat surface	flat surface	flat surface	flat surface	access by ramp	accessible by lift	accessible by lift
Pool in crescent (where applicable)	N/A	accessible with assistance	N/A	accessible with assistance	N/A	N/A	N/A	flat surface***
Steps	yes	yes	yes	yes	yes	yes	yes	yes
Ladder	yes	-	-	-	-	-	yes	-
Handrail	yes	yes	yes	yes	yes	yes	yes	yes
Ramp	-	-	-	yes	yes	-	-	-
Additional hotel facilities								
Adapted Public toilets	-	yes	yes	yes	-	-	-	-
Possibility to cool medications	yes****	yes****	yes****	yes****	yes****	yes****	yes****	yes****
Spa Facilities	under assistance****+	under assistance****	accessible	accessible	accessible	under assistance	-	under assistance****
Shop	under assistance	accessible	accessible	accessible	accessible	accessible	accessible	accessible

N.B.

Rooms with the above mentioned details are specific rooms of the concerned hotel reserved and equipped for guest in wheel chair or with disabilities.

*Parking reserved for clients with reduced mobility have a special signage

**Accessible in lower part of restaurant only.

***Only for Mauricia Beachcomber - Pool found in the 'village'

****In Minibar's fridge

****Guest is assisted and accompanied by Artisans.

****+ Guest is assisted and accompanied by Artisans. In Room massage available on request.

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Room Category	Ocean Suite	Junior Suite	Junior Suite Ground Floor	Paradis Bay view	Tropical Junior Suite	Beachfront Suite with Pool	Family Suite (2 B/Rm)	Deluxe Ground Floor	Deluxe Ground Floor	Superior Garden	Superior sea facing	Standard Room	Superior Room	Family Apartment (2 B/Rm)
Room Capacity	2 adults & 2 children	2 adults & 2 children	2 adults & 2 children	2 adults & 1 child	2 adults & 1 infant (up to 2 y.o)	2 adults, 1 child & 1 infant (up to 2 y.o) OR 3 adults & 1 infant (up to 2 y.o)	2 adults & 3 children	2 adults & 1 child	2 adults & 2 children	2 adults & 1 child	2 adults & 1 child	2 adults & 1 child (up to 5 y.o)	2 adults & 1 child OR 3 adults	2 adults & 3 children OR 3 adults 2 children OR 4 adults
Adapted rooms - technical info														
Type*	user friendly	fully equipped	fully equipped	fully equipped	fully equipped	user friendly	user friendly	fully equipped	user friendly	user friendly	user friendly	user friendly	user friendly	user friendly
Floor	1st floor	ground floor	ground floor	ground floor	ground floor	ground floor	ground floor	ground floor	ground floor	ground floor	ground floor	1st floor	ground floor	ground floor
Size of room	126 m2	65 m2	76 m2	50 m2	70 m2	102 m2	94 m2	60 m2	60 m2	28 m2	28 m2	32 m2	38 m2	70 m2
Adapted rooms - door widths														
Entrance	83 cm	230 cm through terrace	83 cm	83 cm	87 cm	87 cm	87 cm	80.2 cm	77 cm	80 cm	80 cm	82 cm	74 cm	70 cm
Bedroom	83 cm	150 cm	83 cm	83 cm	N/A	N/A	N/A	N/A	N/A	80 cm	80 cm	N/A	N/A	N/A
Living room	197 cm	N/A	83 cm	83 cm	N/A	N/A	N/A	N/A	N/A	80 cm	80 cm	N/A	N/A	N/A
Bathroom	103 cm	79 cm	83 cm	83 cm	89 cm	89 cm	89 cm	80 cm	55 cm	80 cm	80 cm	82 cm	83 cm	74 cm
Balcony/Terrace	124 cm	230 cm	153 cm	153 cm	Sliding door	Sliding door	Sliding door	Sliding door	200 cm	120 cm	120 cm	120 cm	70 cm	84 cm
Adapted rooms - bathroom facilities														
Bathroom entrance	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible
Shower accessibility in wheel chair	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
Shower seat	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
Support/Grab rails in bathtub	-	yes	yes	yes	-	-	-	-	yes	-	-	-	-	-
Support/Grab rails in shower	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
Support/Grab rails in toilets	yes	yes	yes	yes	yes	-	-	yes	yes	yes	yes	yes	yes	-
Enough wheelchair turning space next to the W.C	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
Entry height of the shower	11.5 cm**	step-free entry	flat surface	flat surface	flat surface	flat surface	flat surface	flat surface	guest can wheel inside	flat surface	flat surface	flat surface	flat surface	flat surface
Entry height of the bathtub	52 cm	90 cm	60 cm	60 cm	N/A	52 cm	52 cm	50.5 cm	N/A	50 cm	50 cm	N/A	N/A	N/A
Height of the basin	76 cm	adjustable	88 cm	88 cm	73 cm	77 cm	77 cm	74.5 cm	60 cm	85 cm	85 cm	83 cm	85 cm	95 cm
Height of the toilet	31 cm	45 cm	40cm/80cm with tank	40cm/80cm with tank	41 cm	34 cm	34 cm	41 cm	-	44 cm	44 cm	43 cm	43 cm	43 cm

*User friendly : A normal room adapted to the Guest disabilities with the minimum facilities. • Fully equipped : As per ADA Requirement (Americans with Disabilities Act).

**Ramp is used to enter the shower with a wheelchair.

suitable facilities for disabled guests - 01/11/2025 – 31/10/2026



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Adapted rooms - facilities														
Access to room from reception	flat surface	flat & paved surface	flat & paved surface	flat & paved surface	flat & paved surface	flat & paved surface	flat & paved surface	flat & paved surface	accessible by lift	flat surface	flat surface	accessible by lift	flat surface	flat surface
Specific equipment in Bedroom	available on request	vibrating clock	-	-	deaf alerter	deaf alerter	deaf alerter	-	-	-	-	-	-	-
Electric switches	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible
Electric sockets	accessible	under assistance	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible	accessible
Wardrobe	accessible	under assistance	hanger & rug holder adjustable	accessible	under assistance	under assistance	under assistance	under assistance	accessible	under assistance	under assistance	under assistance	accessible	accessible
Ramp to access terrace from room	not accessible	accessible	available	available	available	available	available	available	available	not accessible	not accessible	not accessible	not accessible	not accessible
Ramp to access garden from room	not accessible	accessible	available	available	not accessible	available upon request	available upon request	available	available	not accessible	not accessible	not accessible	not accessible	not accessible

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