

THEMATIC FACTSHEET

# SUITABLE FACILITIES FOR DISABLED GUESTS

**01/11/2026 – 31/10/2027**

All information on this document are subject to change.

All prices are inclusive of government taxes.

Personalised items can also be selected at an extra charge.



|                                                      | Royal Palm<br>Beachcomber<br>Luxury      | Dinarobin<br>Beachcomber   | Paradis<br>Beachcomber | Trou aux Biches<br>Beachcomber | Shandrani<br>Beachcomber      | Victoria<br>Beachcomber                                   | Canonnier<br>Beachcomber | Mauricia<br>Beachcomber |
|------------------------------------------------------|------------------------------------------|----------------------------|------------------------|--------------------------------|-------------------------------|-----------------------------------------------------------|--------------------------|-------------------------|
| <b>Hotel Accessibility in wheel chair Facilities</b> |                                          |                            |                        |                                |                               |                                                           |                          |                         |
| Wheel Chair available                                | yes                                      | yes                        | yes                    | yes                            | yes                           | yes                                                       | yes                      | yes                     |
| No of Wheel Chair Available                          | 1                                        | 1                          | 4                      | 3                              | 3                             | 2                                                         | 2                        | 1                       |
| Location of wheel chair                              | reception                                | infirmary                  | conciergerie           | conciergerie                   | infirmary                     | luggage room                                              | reception                | porter desk             |
| Lift available                                       | yes                                      | -                          | -                      | -                              | -                             | yes                                                       | yes                      | yes                     |
| Door width of lift                                   | 79 cm                                    | -                          | -                      | -                              | -                             | 91.5 cm                                                   | 90 cm                    | 90 cm                   |
| Parking for clients with reduced mobility            | yes*                                     | yes*                       | yes*                   | yes*                           | yes*                          | yes*                                                      | yes*                     | yes                     |
| <b>Accessibility in hotel's public areas</b>         |                                          |                            |                        |                                |                               |                                                           |                          |                         |
| Flat landscape                                       | yes                                      | yes                        | yes                    | yes                            | yes                           | yes                                                       | yes                      | yes                     |
| Paved sidewalks                                      | yes                                      | yes                        | yes                    | yes                            | yes                           | yes                                                       | yes                      | -                       |
| Slightly rising or descending landscape              | yes                                      | yes                        | yes                    | yes                            | yes                           | yes                                                       | yes                      | yes                     |
| Main entrance of the hotel                           | flat surface                             | flat surface               | flat surface           | flat surface                   | flat surface                  | ramp to access                                            | flat surface             | flat surface            |
| Lobby                                                | flat surface                             | flat surface               | flat surface           | flat surface                   | flat surface                  | ramp to access                                            | flat surface             | flat surface            |
| Main restaurant and bar                              | flat surface                             | flat surface               | flat surface           | flat surface                   | accessible<br>with assistance | flat surface to bar and ramp<br>access to main restaurant | accessible by lift       | accessible by lift**    |
| Beach Access                                         | steps                                    | paved access               | paved access           | paved access                   | ramp available                | paved access                                              | no concrete pathway      | ramp available          |
| <b>Hotel Accessibility of swimming pool</b>          |                                          |                            |                        |                                |                               |                                                           |                          |                         |
| From Reception to Main Pool                          | flat surface via<br>reception OR by lift | flat surface               | flat surface           | flat surface                   | flat surface                  | access by ramp                                            | accessible by lift       | accessible by lift      |
| Pool in crescent (where applicable)                  | N/A                                      | accessible with assistance | N/A                    | accessible with assistance     | N/A                           | N/A                                                       | N/A                      | flat surface***         |
| Steps                                                | yes                                      | yes                        | yes                    | yes                            | yes                           | yes                                                       | yes                      | yes                     |
| Ladder                                               | yes                                      | -                          | -                      | -                              | -                             | -                                                         | yes                      | -                       |
| Handrail                                             | yes                                      | yes                        | yes                    | yes                            | yes                           | yes                                                       | yes                      | yes                     |
| Ramp                                                 | -                                        | -                          | -                      | yes                            | yes                           | -                                                         | -                        | -                       |
| <b>Additional hotel facilities</b>                   |                                          |                            |                        |                                |                               |                                                           |                          |                         |
| Adapted Public toilets                               | -                                        | yes                        | yes                    | yes                            | -                             | -                                                         | -                        | -                       |
| Possibility to cool medications                      | yes****                                  | yes****                    | yes****                | yes****                        | yes****                       | yes****                                                   | yes****                  | yes****                 |
| Spa Facilities                                       | under assistance*****+                   | under assistance*****      | accessible             | accessible                     | accessible                    | under assistance                                          | -                        | under assistance*****   |
| Shop                                                 | under assistance                         | accessible                 | accessible             | accessible                     | accessible                    | accessible                                                | accessible               | accessible              |

#### N.B.

Rooms with the above mentioned details are specific rooms of the concerned hotel reserved and equipped for guest in wheel chair or with disabilities.

\* Parking reserved for clients with reduced mobility have a special signage

\*\* Accessible in lower part of restaurant only.

\*\*\* Only for Mauricia Beachcomber - Pool found in the 'village'

\*\*\*\* In Minibar's fridge

\*\*\*\*\* Guest is assisted and accompanied by Artisans.

\*\*\*\*\*+ Guest is assisted and accompanied by Artisans. In Room massage available on request.

|                                                       | Royal Palm<br>Beachcomber<br>Luxury | Dinarobin<br>Beachcomber  | Paradis<br>Beachcomber          |                        | Trou aux Biches<br>Beachcomber          |                                                                                                |                             | Shandrani<br>Beachcomber  | Victoria<br>Beachcomber   | Canonnier<br>Beachcomber |                        | Mauricia<br>Beachcomber                |                                      |                                                                   |
|-------------------------------------------------------|-------------------------------------|---------------------------|---------------------------------|------------------------|-----------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------|---------------------------|---------------------------|--------------------------|------------------------|----------------------------------------|--------------------------------------|-------------------------------------------------------------------|
| Room Category                                         | Ocean Suite                         | Junior Suite              | Junior Suite<br>Ground<br>Floor | Paradis<br>Bay view    | Tropical<br>Junior<br>Suite             | Beachfront<br>Suite with<br>Pool                                                               | Family<br>Suite<br>(2 B/Rm) | Deluxe<br>Ground<br>Floor | Deluxe<br>Ground<br>Floor | Superior<br>Garden       | Superior<br>Sea Facing | Standard<br>Room                       | Superior<br>Room                     | Family<br>Apartment<br>(2 B/Rm)                                   |
| Room Capacity                                         | 2 adults<br>& 2 children            | 2 adults<br>& 2 children  | 2 adults<br>& 2 children        | 2 adults<br>& 1 child  | 2 adults<br>& 1 infant<br>(up to 2 y.o) | 2 adults, 1 child<br>& 1 infant<br>(up to 2 y.o)<br>OR 3 adults<br>& 1 infant<br>(up to 2 y.o) | 2 adults &<br>3 children    | 2 adults<br>& 1 child     | 2 adults &<br>2 children  | 2 adults<br>& 1 child    | 2 adults<br>& 1 child  | 2 adults<br>& 1 child<br>(up to 5 y.o) | 2 adults<br>& 1 child<br>OR 3 adults | 2 adults & 3 children<br>OR 3 adults<br>2 children OR<br>4 adults |
| Adapted rooms -<br>technical info                     |                                     |                           |                                 |                        |                                         |                                                                                                |                             |                           |                           |                          |                        |                                        |                                      |                                                                   |
| Type*                                                 | user friendly                       | fully equipped            | fully equipped                  | fully equipped         | fully equipped                          | user friendly                                                                                  | user friendly               | fully equipped            | user friendly             | user friendly            | user friendly          | user friendly                          | user friendly                        | user friendly                                                     |
| Floor                                                 | 1st floor                           | ground floor              | ground floor                    | ground floor           | ground floor                            | ground floor                                                                                   | ground floor                | ground floor              | ground floor              | ground floor             | ground floor           | 1st floor                              | ground floor                         | ground floor                                                      |
| Size of room                                          | 126 m2                              | 65 m2                     | 76 m2                           | 50 m2                  | 70 m2                                   | 102 m2                                                                                         | 94 m2                       | 60 m2                     | 60 m2                     | 28 m2                    | 28 m2                  | 32 m2                                  | 38 m2                                | 70 m2                                                             |
| Adapted rooms -<br>door widths                        |                                     |                           |                                 |                        |                                         |                                                                                                |                             |                           |                           |                          |                        |                                        |                                      |                                                                   |
| Entrance                                              | 83 cm                               | 230 cm<br>through terrace | 83 cm                           | 83 cm                  | 87 cm                                   | 87 cm                                                                                          | 87 cm                       | 80.2 cm                   | 77 cm                     | 80 cm                    | 80 cm                  | 82 cm                                  | 74 cm                                | 70 cm                                                             |
| Bedroom                                               | 83 cm                               | 150 cm                    | 83 cm                           | 83 cm                  | N/A                                     | N/A                                                                                            | N/A                         | N/A                       | N/A                       | 80 cm                    | 80 cm                  | N/A                                    | N/A                                  | N/A                                                               |
| Living room                                           | 197 cm                              | N/A                       | 83 cm                           | 83 cm                  | N/A                                     | N/A                                                                                            | N/A                         | N/A                       | N/A                       | 80 cm                    | 80 cm                  | N/A                                    | N/A                                  | N/A                                                               |
| Bathroom                                              | 103 cm                              | 79 cm                     | 83 cm                           | 83 cm                  | 89 cm                                   | 89 cm                                                                                          | 89 cm                       | 80 cm                     | 55 cm                     | 80 cm                    | 80 cm                  | 82 cm                                  | 83 cm                                | 74 cm                                                             |
| Balcony/Terrace                                       | 124 cm                              | 230 cm                    | 153 cm                          | 153 cm                 | Sliding door                            | Sliding door                                                                                   | Sliding door                | Sliding door              | 200 cm                    | 120 cm                   | 120 cm                 | 120 cm                                 | 70 cm                                | 84 cm                                                             |
| Adapted rooms -<br>bathroom facilities                |                                     |                           |                                 |                        |                                         |                                                                                                |                             |                           |                           |                          |                        |                                        |                                      |                                                                   |
| Bathroom entrance                                     | accessible                          | accessible                | accessible                      | accessible             | accessible                              | accessible                                                                                     | accessible                  | accessible                | accessible                | accessible               | accessible             | accessible                             | accessible                           | accessible                                                        |
| Shower accessibility<br>in wheel chair                | yes                                 | yes                       | yes                             | yes                    | yes                                     | yes                                                                                            | yes                         | yes                       | yes                       | yes                      | yes                    | yes                                    | yes                                  | yes                                                               |
| Shower seat                                           | yes                                 | yes                       | yes                             | yes                    | yes                                     | yes                                                                                            | yes                         | yes                       | yes                       | yes                      | yes                    | yes                                    | yes                                  | yes                                                               |
| Support/Grab rails<br>in bathtub                      | -                                   | yes                       | yes                             | yes                    | -                                       | -                                                                                              | -                           | -                         | yes                       | -                        | -                      | -                                      | -                                    | -                                                                 |
| Support/Grab rails<br>in shower                       | yes                                 | yes                       | yes                             | yes                    | yes                                     | yes                                                                                            | yes                         | yes                       | yes                       | yes                      | yes                    | yes                                    | yes                                  | yes                                                               |
| Support/Grab rails<br>in toilets                      | yes                                 | yes                       | yes                             | yes                    | yes                                     | -                                                                                              | -                           | yes                       | yes                       | yes                      | yes                    | yes                                    | yes                                  | -                                                                 |
| Enough wheelchair<br>turning space next<br>to the W.C | yes                                 | yes                       | yes                             | yes                    | yes                                     | yes                                                                                            | yes                         | yes                       | yes                       | yes                      | yes                    | yes                                    | yes                                  | yes                                                               |
| Entry height<br>of the shower                         | 11.5 cm**                           | step-free entry           | flat surface                    | flat surface           | flat surface                            | flat surface                                                                                   | flat surface                | flat surface              | guest can<br>wheel inside | flat surface             | flat surface           | flat surface                           | flat surface                         | flat surface                                                      |
| Entry height<br>of the bathtub                        | 52 cm                               | 90 cm                     | 60 cm                           | 60 cm                  | 52 cm                                   | 52 cm                                                                                          | 52 cm                       | 50.5 cm                   | N/A                       | 50 cm                    | 50 cm                  | N/A                                    | N/A                                  | N/A                                                               |
| Height of the basin                                   | 76 cm                               | adjustable                | 88 cm                           | 88 cm                  | 73 cm                                   | 77 cm                                                                                          | 77 cm                       | 74.5 cm                   | 60 cm                     | 85 cm                    | 85 cm                  | 83 cm                                  | 85 cm                                | 95 cm                                                             |
| Height of the toilet                                  | 31 cm                               | 45 cm                     | 40cm/80cm<br>with tank          | 40cm/80cm<br>with tank | 41 cm                                   | 34 cm                                                                                          | 34 cm                       | 41 cm                     | -                         | 44 cm                    | 44 cm                  | 43 cm                                  | 43 cm                                | 43 cm                                                             |

\*User friendly : A normal room adapted to the Guest disabilities with the minimum facilities. • Fully equipped : As per ADA Requirement (Americans with Disabilities Act).

\*\*Ramp is used to enter the shower with a wheelchair.



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|-------------------------------------|-------------------------------------|--------------------------|--------------------------------------|-------------------------|--------------------------------|----------------------------------|-----------------------------|---------------------------|---------------------------|--------------------------|------------------------|-------------------------|-------------------|---------------------------|
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| Adapted rooms -<br>facilities       |                                     |                          |                                      |                         |                                |                                  |                             |                           |                           |                          |                        |                         |                   |                           |
| Access to room<br>from reception    | flat surface                        | flat & paved<br>surface  | flat & paved<br>surface              | flat & paved<br>surface | flat & paved<br>surface        | flat & paved<br>surface          | flat & paved<br>surface     | flat & paved<br>surface   | accessible by lift        | flat surface             | flat surface           | accessible by<br>lift   | flat surface      | flat surface              |
| Specific equipment<br>in Bedroom    | available on<br>request             | vibrating clock          | -                                    | -                       | -                              | -                                | -                           | -                         | -                         | -                        | -                      | -                       | -                 | -                         |
| Electric switches                   | accessible                          | accessible               | accessible                           | accessible              | accessible                     | accessible                       | accessible                  | accessible                | accessible                | accessible               | accessible             | accessible              | accessible        | accessible                |
| Electric sockets                    | accessible                          | under assistance         | accessible                           | accessible              | accessible                     | accessible                       | accessible                  | accessible                | accessible                | accessible               | accessible             | accessible              | accessible        | accessible                |
| Wardrobe                            | accessible                          | under assistance         | hanger &<br>rug holder<br>adjustable | accessible              | under<br>assistance            | under<br>assistance              | under<br>assistance         | under<br>assistance       | accessible                | under<br>assistance      | under<br>assistance    | under<br>assistance     | accessible        | accessible                |
| Ramp to access<br>terrace from room | not<br>accessible                   | accessible               | available                            | available               | accessible                     | available                        | available                   | available                 | available                 | not<br>accessible        | not<br>accessible      | not accessible          | not<br>accessible | not accessible            |
| Ramp to access<br>garden from room  | not<br>accessible                   | accessible               | available                            | available               | not<br>accessible              | available<br>upon request        | available<br>upon request   | available                 | available                 | not<br>accessible        | not<br>accessible      | not<br>accessible       | not<br>accessible | not<br>accessible         |

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