



BOOKING CONDITIONS

THESE CONDITIONS ARE FOR ALL BOOKINGS FOR TRAVEL UP TO 31 DECEMBER 2026

These conditions were issued in September 2025 and apply to holidays for travel between 01 September 2025 and 31 December 2026. The holidays are sold by BEACHCOMBER TOURS LTD on the following conditions:

These Booking Conditions, together with the "Important Information" on our website, in our brochure and any other information provided to you, and our Privacy Policy, form the basis of your contract with Beachcomber Tours Ltd of Direction House, Bakers Yard, 186 High Street, Guildford, Surrey GU1 3HW, company number 2280215 hereafter "Beachcomber", "we" or "us". Please read them carefully as they set out our respective rights and obligations and all bookings are accepted by us subject to these Booking Conditions. In these Booking Conditions references to "you" and "your" include the leader of the party as named in the confirmation invoice and all persons on whose behalf a booking is made.

1. MAKING YOUR BOOKING.

All bookings are subject to availability. The lead person must be at least 18 years at the time of booking. The party leader must be authorised to make the booking on the basis of these Booking Conditions by all other members of the holiday party. The party leader is responsible for making all payments due to us. The party leader consents to our use of personal data in accordance with our Privacy Policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including, where applicable, special categories of data (such as information on health conditions or disabilities and dietary requirements). The lead person accepts financial responsibility for payment of the booking on behalf of all persons named on the booking.

A non-refundable deposit of 10% (or other amount as requested) of the booking value is payable at the time of reservation. If your reservation includes a wedding the related charges are payable immediately in full and this constitutes an additional deposit. In addition, from time to time our suppliers may impose higher cancellation conditions in which event we may require you to pay a larger deposit. We will send you written confirmation of your booking which will confirm exactly what is booked and what we have agreed to provide. Please check this carefully as it forms the basis of our contract with you, and advise your travel agent or us immediately if anything is wrong. If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will also issue you with an ATOL Certificate. If you book within ten weeks (70 days) of departure, you must pay the full cost at the time of the booking. After we have received your deposit payment and issued a confirmation invoice, a contract exists between you and us, effective from the date printed on the invoice. Receipt and banking of any deposit monies will not constitute acceptance of a booking.

We have the right to refuse any booking prior to the issue of your confirmation invoice. If we do this, we will inform you in writing and promptly refund any money paid to us. In this case we shall not have any liability towards you. If you fail to pay any remaining amount owed by the date it is due, we are entitled to cancel your booking in which case we shall retain your deposit. Any money paid to an authorised agent of ours in respect of a booking covered by our ATOL is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent's obligation to pay it to us for so long as we do not fail financially. If we do fail financially, any money held at that time by the agent or subsequently accepted from the consumer by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

2. PRICING

We reserve the right to amend the price of our unsold holidays at any time, and our prices may be increased or decreased and corrections made to errors in the prices of confirmed holidays. In certain circumstances, we reserve the right to change your holiday price after you have confirmed your booking as a direct consequence of: Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources; the level of taxes and fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or exchange rates mean that the price of your travel arrangements may change after you have booked. However, there will be no change within 20 days of your departure.

If your holiday cost has increased due to the above, we will contact you and ask you to make payment to us. If this results in an increase equivalent to more than 8% of the price of your travel arrangements, you will have the option of accepting a change to another holiday, if we are able to offer one (we will refund any price reduction if the alternative is of a lower value) or cancelling and receiving a full refund of all monies paid, except for any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 7 days from the issue date printed on your final invoice. Please note that your travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

3. YOUR FINANCIAL SECURITY

The Package Travel and Linked Travel Arrangements Regulations 2018 require us to provide security for the monies that you pay for the package holidays booked from us and for your repatriation in the event of our insolvency. We provide financial security for flight-inclusive holidays by way of our Air Travel Organiser's Licence (ATOL) number 2995 administered by the Civil Aviation Authority, Gatwick Airport South, West Sussex RH6 0YR, UK, telephone 0333 103 6350, email: claims@caa.co.uk.

When you buy an ATOL protected product from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at www.atol.org.uk. The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).



BOOKING CONDITIONS (CONTINUED)

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide full financial protection for our package holidays which don't include flights, by way of a bond held by ABTA Ltd, The Travel Association 30 Park Street London SE1 9EQ www.abta.co.uk, membership number V1892. If you book arrangements other than package holiday from us, your monies will not be financially protected. Please ask us for further details.

4. CHANGES BY YOU & TRANSFER OF BOOKING

If you wish to change any part of your booking arrangements after our confirmation invoice has been issued, you must inform us in writing as soon as possible. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Where we can meet a request, all changes will be subject to a charge. If you make changes, you will have to pay an administration fee for each person whose booking has changed. You should be aware that any additional costs could increase the closer to the departure date that changes are made, and you should contact us as soon as possible. If you make a change within ten weeks of your departure you may have to pay some cancellation charges and re-book.

TRANSFER OF BOOKING:

If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

a. that person is introduced by you and satisfies all the conditions applicable to the holiday;

we are notified not less than 7 days before departure;

you pay any outstanding balance payment, an amendment fee of £50 per person transferring, as well as any additional fees, charges or other costs arising from the transfer; and

the transferee agrees to these booking conditions and all other terms of the contract between us.

You and the transferee remain jointly and severally liable for payment of all sums. If you are unable to find a replacement, cancellation charges as set out in clause 5 will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

IMPORTANT NOTE: Certain arrangements may not be amended or transferred after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.

5. IF YOU CANCEL YOUR BOOKING BEFORE DEPARTURE

The day we receive your written notification of cancellation is the date on which your booking is cancelled. If you cancel, a cancellation charge will be levied as shown in following table.

Should one or more member of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase. Please note that insurance premiums and amendments charges are not refundable in any circumstances.

IMPORTANT NOTE: Certain arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge below.

Number of days before start date of your holiday that notification of cancellation is received by us	Cancellation charge, expressed as a % of holiday cost. No refund will be given for wedding fees, tickets which have been issued or amendments fees paid.
More than 56 days	Deposit + Wedding Fee
43 - 56 days	30 % + amendment fee
32 - 42 days	45 % + amendment fee
15 - 31 days	75 % + amendment fee
0 - 14 days	100 % + amendment fee

If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges. We will deduct the cancellation charge(s) from any monies you have already paid to us.

CANCELLATION BY YOU DUE TO UNAVOIDABLE & EXTRAORDINARY CIRCUMSTANCES:

You may terminate the package travel contract at any time before the start of the package without paying a cancellation charge in the event of "unavoidable and extraordinary circumstances" occurring at your holiday destination or its immediate vicinity which will significantly affect the performance of the package holiday or carriage to your holiday destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any additional compensation. You must be able to show at the time you wish to cancel that there is no reasonable possibility of your trip going ahead, in order to rely on this clause.

For the purposes of this clause, "unavoidable and extraordinary circumstances" means warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which significantly affect travel to the travel destination as agreed in the package travel contract.

This clause 5 outlines the rights you have if you wish to cancel your booking. Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

6. CANCELLATIONS OR CHANGES BY US

It is unlikely that we will have to make changes to your arrangements but occasionally we may have to make changes after bookings have been confirmed and/or cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we reserve the right to do so at any time.

CHANGES: If we make a minor change to your holiday, we will make reasonable efforts to inform you or your travel agent as soon as reasonably possible if there is time before your departure but we will have no liability to you. Examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers. Please note that carriers such as airlines used in the brochure may be subject to change.



BOOKING CONDITIONS (CONTINUED)

Occasionally we have to make a "significant change" to your confirmed arrangements. Examples of significant changes, include the following when made before departure:

- (a) A change of accommodation area for the whole or a significant part of your time away;
- (b) A change of accommodation to that of a lower standard or classification for the whole or a significant part of your time away;
- (c) A change of outward departure time or overall length of your arrangements by more than 12 hours;
- (d) A change of UK departure airport as long as that change is not from one London airport to another London airport. London airports are Heathrow, Gatwick, Stansted, Luton and London City:

I. The London airports: Gatwick, Heathrow, Luton, Stansted, London City and Southend

II. The South Coast airports: Southampton, Bournemouth and Exeter

III. The South Western airports: Cardiff and Bristol

IV. The Midlands airports: Birmingham, East Midlands and Doncaster Sheffield

V. The Northern airports: Liverpool, Manchester and Leeds Bradford

VI. The North Eastern airports: Newcastle and Teesside

VII. The Scottish airports: Edinburgh, Glasgow, Prestwick and Aberdeen;

(e) A significant change to your itinerary, missing out one or more destinations entirely.

(e) **CANCELLATION:** We will not cancel your travel arrangements less than 70 days before your departure date, except for reasons of force majeure or failure by you to pay the final balance. We may cancel your holiday before this date if, e.g., the minimum number of clients required for a particular travel arrangement is not reached. If we have to make a significant change or cancel your booking, and provided that there is time to do so before departure, we will offer you the choice of:

- (a) for significant changes) accepting the changed booking arrangements; (b) accepting an offer of alternative travel arrangements of a comparable or higher standard from us, if available (at no extra cost); or
- (c) if available, accepting an offer of alternative arrangements of a lower standard, with a refund of the price difference between the original arrangements and the alternative arrangements; or
- (d) Cancelling your booking (together with a refund of any sums paid). You must notify us of your choice within 7 days of our offer. If you fail to do so or we do not hear from you within 7 days, we will contact you again to request notification of your choice. If you fail to respond again, we will assume that you have chosen to accept the change or alternative booking arrangements.

COMPENSATION: Where you choose to cancel your booking, in addition to a full refund of all monies paid by you, we will pay you compensation as detailed in the following table, in the following circumstances:

- (a) If, where we make a significant change, you do not accept the changed arrangements and cancel your booking;
- (b) If we cancel your booking and no alternative arrangements are available. The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

COMPENSATION PER PERSON

More than 70 days	Nil
43 - 70 days	£25
29 - 42 days	£50
15 - 28 days	£75
0 - 14 days or fewer	£100

circumstances:

- (a) where we make a minor change;
- (b) where we make a significant change or cancel your arrangements more than 70 days before departure;
- (c) where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;
- (d) where we have to cancel your arrangements as a result of your failure to make full payment on time;
- (e) where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- (f) where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and, where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

7. CUTTING YOUR BOOKING SHORT

If you are forced to return home early, we cannot refund the cost of any travel arrangements you have not used. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of accommodation and services provided, we will not offer you any refund for that part of your holiday not completed or be liable for any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment, and we suggest that any claim is made directly with them.

8. COMPLAINTS

If a problem occurs whilst abroad, you must inform a manager or person of authority at the hotel or supplier immediately so that the matter can be put right. If the problem persists, you must immediately contact us in the UK from your resort. You should also write to us ideally within 28 days of return to the UK quoting the original booking reference and giving all relevant information.

PLEASE NOTE: Failure to take these steps will hinder our ability to resolve the problem and/or investigate it fully and, in consequence, your rights under the contract may be affected. Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 22 for further details.

9. OUR LIABILITY TO YOU

We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018, as set out below and, as such, we are responsible for the proper provision of the travel services included in your package, as set out in your confirmation invoice and the information we provided to you regarding the services prior to booking in our brochure and on our website.



BOOKING CONDITIONS (CONTINUED)

Please note that we shall not be responsible for any additional services provided to you, whether provided by the travel service providers or otherwise, which are not set out in your confirmation invoice and the information we provided to you regarding the services prior to booking.

We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:

- (a) the acts and/or omissions of the person affected; or
- (b) the acts and/or omissions of a third party unconnected with the provision of the services contracted for and which were unavoidable and extraordinary; or
- (c) Force Majeure (as defined in clause 10).

(d) We limit the amount of compensation we may have to pay you if we are found liable under this clause:

(a) Loss of and/or damage to any luggage or personal possessions and money: the maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are required to have adequate insurance in place to cover any losses of this kind.

(b) Claims not falling under (a) above and which don't involve injury, illness or death: the maximum amount we will have to pay you in respect of these claims is up to three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.

(c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel:

i) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own "Conditions of Carriage" will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those "Conditions of Carriage". You acknowledge that all of the terms and conditions contained in those "Conditions of Carriage" form part of your contract with us, as well as with the transport company and that those "Conditions of Carriage" shall be deemed to be included by reference into this contract.

ii) In any circumstances in which a carrier is liable to you by virtue of the EC 261/2004 or UK261 (denied boarding and flight disruption), any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier. Any claims need to be made directly to the airline involved, as the airlines do not allow Beachcomber Tours to act on your behalf.

iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

Subject to these Booking Conditions, if we or our suppliers negligently perform or arrange those services set out in the confirmation invoice and the information we provided to you regarding the services prior to booking and we don't remedy or resolve your complaint within a reasonable period of time, and this

has affected the enjoyment of your package holiday you may be entitled to an appropriate price reduction or compensation or both. You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. The level of any such price reduction or compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these Booking Conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

It is a condition of our acceptance of liability under this clause that you notify any claim to us and our supplier(s) strictly in accordance with the complaints procedure set out in these Booking Conditions.

Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to us or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.

Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description:

- (d) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or
- (e) relate to any business; or
- (f) indirect or consequential loss of any kind.

We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example, any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

Where it is impossible for you to return to your departure point as per the agreed return date of your package, due to "unavoidable and extraordinary circumstances", we shall provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the three-night cap does not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs at least 48 hours before the start of your holiday. For the purposes of this clause, "unavoidable and extraordinary circumstances" mean warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely back to your departure point.

10. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by "Force Majeure". For the purposes of these Booking Conditions, Force Majeure means any event beyond our or our suppliers' control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Examples include warfare and acts of terrorism (and threat thereof), civil strife, epidemics, pandemics and significant risks to human health such as the outbreak of serious disease at the travel destination (including the ongoing effects of the COVID-19 pandemic) or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination or remain at the travel destination,



BOOKING CONDITIONS (CONTINUED)

the act of any government or other national or local authority including port or river authorities, industrial dispute, labour strikes, lock closure, natural or nuclear disaster, fire, chemical or biological disaster, unavoidable technical problems with transport and all similar events outside our or the supplier(s) concerned's control.

BREXIT IMPLICATIONS: please note that certain travel arrangements may be affected as a result of the United Kingdom's decision to leave the European Union. This could include an unavailability of certain flight routes, access to certain ports and airports and changes to the visa requirements of British citizens travelling to, within or through the EU. Please rest assured that this is something we will continue to monitor and will advise our customers as soon as possible if we become aware of any confirmed bookings that will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as Force Majeure, and whilst we will endeavour to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

11. SPECIAL REQUESTS

If you have any special requests you must advise us at the time of booking and confirm them in writing. We will endeavour to pass any reasonable requests on to the relevant supplier, however no guarantees can be given that any request will be met. Failure to meet any special request will not be a breach of our contract.

12. ACCURACY OF BROCHURES, WEBSITE AND OTHER PROMOTIONAL MATERIAL

All information contained in any of our promotional material, e.g advertisements, brochures, mail shots, websites and e-shots, is based on information available at the time of publication. We reserve the right to change any information before your booking is confirmed and the amended information will then form part of your contract with us. Whilst every effort is made to ensure the accuracy at the time of printing, regrettably errors do occasionally occur. We reserve the right to correct errors prior to confirming your booking.

13. BEHAVIOUR

All our customers are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of others. If in our opinion or in the opinion of any hotel manager or any other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger, or annoyance to any other customers or any third party, or damage to property, or to cause a delay or diversion to transportation, we reserve the right to terminate your booking with us immediately. In the event of such termination our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other arrangements immediately. We will have no further obligations to you and/or your party. No refunds for lost accommodation or any other arrangements will be made, and we will not pay any expenses or costs incurred as a result of termination. You and/or your party may also be required to pay for loss and/or damage caused by your actions, and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you. We cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your booking arrangements or with us.

14. INSURANCE

It is a condition of your contract that you have insurance cover for the duration of your holiday and any cancellation fees you may incur, and that it is adequate for your needs and the type of activities you will be undertaking as part of your holiday. You must be satisfied that your insurance fully covers all your personal requirements including pre-existing medical conditions, cancellation charges, medical expenses and repatriation in the event of accident or illness. We do not check insurance policies; however we reserve the right to request written details (insurer's name, policy number and emergency contact number) of your policy. If you choose to travel without adequate insurance cover, we will not be liable for any losses howsoever arising, in respect of which insurance cover would otherwise have been available.

15. DISABILITIES AND MEDICAL PROBLEMS

We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your booking, please provide us with full details before you make your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking, or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

16. ENTRY PASSPORTS, VISA & IMMIGRATION REQUIREMENTS, SAFETY & HEALTH FORMALITIES FOR PACKAGE BOOKINGS

It is your responsibility to check and fulfil the entry, passport, visa, safety and health formalities and immigration requirements applicable to your itinerary. We can only provide general information about this. You must check requirements for your own specific circumstances with the relevant

Embassies and/or Consulates. The Foreign Commonwealth and Development Office ("FCDO") and your own doctor as applicable. Requirements and the safety of the countries and areas in which you will be travelling to, do change and you must check the up-to-date position in good time before departure in order to make your decisions accordingly.

Most countries now require passports to be valid for at least six months after the date on which you intend to return back to the UK. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information, contact the Passport Office on 0870 5210410 or visit <https://www.gov.uk/browse/citizenship/passports>.

Up-to-date travel advice can be obtained from the FCDO, visit <https://www.gov.uk/travelaware>.

Non-British passport holders, including other EU nationals, should obtain up-to-date advice on entry, passport, getting married abroad, visa, health and immigration requirements from the Embassy, High Commission or Consulate of your destination or country(ies) through which you are travelling.

We do not accept any liability if you or any members of your party cannot travel, are refused entry or incur any other loss because you have not complied with any entry, passport, visa and immigration requirements or health formalities. The information we provide is for your guidance only and you must check the relevant websites for up-to-date advice before you travel. For further information please see our "Important Information" section in our brochure and visit www.gov.uk/travelaware.



BOOKING CONDITIONS (CONTINUED)

Please note: The impacts of Brexit may change your visa, ticket and health requirements. Third-country nationals may require an airport transit visa when passing through EU Member States. There is the potential for disruption at borders when travelling between the UK and EU Member States and you should allow sufficient time for this when planning any onward travel. You should check any impacts of Brexit on your travel, in advance of your departure, to ensure that you fulfil the requirements post-Brexit, including any passport validity requirements. The UK Government passport checker can be found here <https://www.gov.uk/check-a-passport-travel-europe>.

17. EXCURSIONS

Excursions that you may choose to book or pay for independently before you travel or whilst you are away, for example extra excursions, buying from a beach hawker, local ground handler or independently operated boat houses, or anything else paid for locally, are not part of your holiday as provided by us. For any such excursion that you book, your contract will be with the operator of the excursion and not with us.

18. TRAVEL DELAYS AND UNUSED SERVICES

If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us, and the airline or other transport supplier concerned immediately.

Under UK Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at UK airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at www.caa.co.uk/passengers. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.

We cannot accept liability for any delay which is due to any of the reasons set out in clause 9 of these Booking Conditions (which includes the behaviour of any passenger(s) on any flight who, for example, fails to check in or board on time). The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be dispatched to you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been dispatched we will contact you as soon as we can to let you know.

Please note the existence of a "UK Air Safety list" (available for inspection at <https://www.caa.co.uk/commercial-industry/airlines/licensing/requirements-and-guidance/third-country-operator-certificates>) detailing air carriers that are subject to an operating ban with the UK.

This brochure is our responsibility, as your tour operator. It is not issued on behalf of and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

19. PROMPT ASSISTANCE

If, whilst you are on holiday, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangements or other such assistance you require.

Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these Booking Conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

20. CONDITIONS OF SUPPLIERS

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from us or the supplier concerned.

21. ABTA

You agree to accept that in the event of our insolvency, ABTA may arrange for the travel services you have booked to continue, or for a suitable alternative to be provided at the same cost of your original booking. You also agree to accept that in circumstances where the travel services supplier provides the services you have booked, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid. We are a Member of ABTA, membership number V1892. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

22. DATA PROTECTION

We're committed to treating your personal information with care. Please also refer to our Data Protection Policy, which can be found at: <http://www.beachcombertours.uk/privacy-policy>

23. GOVERNING LAW

These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of England and Wales only. You may, however, choose the law and jurisdiction of Scotland or Northern Ireland if you live in those places and if you wish to do so.